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**Person Specification**

**HARP Navigator**

This person specification lists the skills, knowledge and experience required. You should provide evidence, in the form of an example, that you meet each criteria on your application form.

E = Essential criteria D = Desirable criteria

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| **Criteria** | **E** | **D** |
| **Knowledge** | | |
| 1. Good knowledge of welfare benefits, housing and homelessness law and policy. | E |  |
| 1. Good knowledge of alcohol, drugs and issues around addiction and relapse management | E |  |
| 1. Good knowledge of mental health, personality disorders and dual diagnosis | E |  |
| 1. Good knowledge of Health and Safety, Safeguarding and Confidentiality | E |  |
| 1. Good knowledge of local agencies providing services relevant to the client group. | D | D |
| **Skills** | | |
| 1. Commitment to and good understanding of equality and diversity | E |  |
| 1. The ability to forge effective working relationships within a team | E |  |
| 1. The ability to forge effective working relationships in order to navigate and to create effective pathways to support for clients with complex needs acting as a change broker | E |  |
| 1. Ability to communicate with a wide range of people using excellent active listening skills to form healthy and constructive relationships | E |  |
| 1. Commitment to personal growth and extending own professional competence and knowledge. | E |  |
| 1. Good computer literacy skills and ability to make effective use of systems | E |  |
|  | | |
| 1. Experience of delivering support to vulnerable people | E |  |
| 1. Experience of providing support to people with multiple needs | E |  |
| 1. Proven ability to work effectively within a partnership along with the ability to advocate effectively at all levels on behalf of homelessness clients. |  | D |